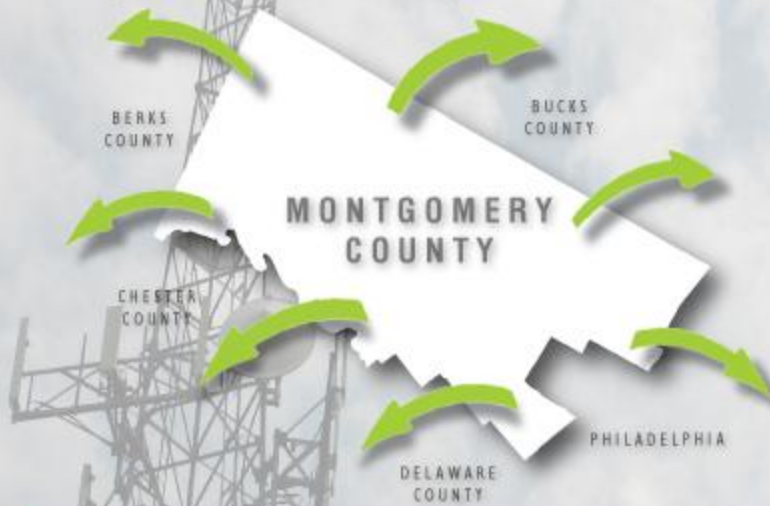


**Your emergency may be in Montgomery County,  
but your call for help might cross the border.**



**Tell them: "I'm calling from Montgomery County"**

### **Montgomery County 9-1-1 needs your help in getting you help!**

If you use a cell phone in one of our border communities, there's a good chance that your call may end up in Philadelphia or another neighboring county. And although the operator there will transfer the call back to Montgomery County, the amount of time it takes to figure out the location of the emergency could make a difference in saving someone's life.

When giving the location of your emergency, be sure to say:  
**"I'm calling from Montgomery County"**

That should be enough for the operator to transfer your call.  
If they don't respond accordingly, say it again:  
**"I'm calling from Montgomery County"**

***This only applies to calls made from cell phones within range  
of towers that exist outside Montgomery County.***

*If you use a landline telephone, your call is  
automatically routed to the correct call center.*



**MONTGOMERY COUNTY  
BOARD OF COMMISSIONERS**

JOSHUA D. SHAPIRO, CHAIR  
LESLIE S. RICHARDS, VICE CHAIR  
BRUCE L. CASTOR, JR.

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PUBLIC SAFETY:**  
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